

Model: HLTE103E

Hisense U40

User Guide

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Safety precautions

Please read the safety precautions carefully to ensure the correct use of your mobile phone.

- Do not disassemble, modify or repair the device or the battery by yourself, otherwise the warranty will be invalid.
- Use only Hisense approved batteries, chargers, accessories and supplies.
- Do not crush, throw, or puncture your mobile phone. Avoid dropping, squeezing, or bending your mobile phone.
- Do not use your mobile phone in a moist environment.
- The operating temperature should be 0°C ~ 35°C.
- Do not expose your device to areas with flammables and explosives.
- Do not turn on your mobile phone when it is prohibited to use.
- For driving safety, only a passenger can operate the device when the car is in motion, not the driver.
- Use a dry soft cloth to clean the device; do not use water, alcohol, detergent or any chemicals.
- Please backup any important data in case repairs or other causes may result in data loss.
- Do not disconnect the device during memory formatting or file transfer operations, it may cause program failure or file damage.
- Keep the phone, battery and charger out of the reach of children to prevent them from swallowing it or injuring themselves by accident. Children should only use the device with adult supervision.
- Observe all rules and regulations applicable to mobile phones in hospitals and health care facilities.
- Only use the battery and charger included with the product.
- To prevent hearing damage, do not listen at high volume levels for long periods.
- Do not dispose of used phones or batteries in a household rubbish bin.
- The phone shall only be connected to a USB interface of version USB 2.0.
- This product can be used across EU member states.



CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Medical Device

- Obey all rules or regulations in hospitals and health care facilities.
- Your phone contains radios that emit electromagnetic fields. These electromagnetic fields may interfere with pacemakers or other medical devices.
- If you wear a pacemaker, maintain at least 20 cm of separation between your pacemaker and your phone.
- If you suspect your phone is interfering with your pacemaker or any other medical devices, stop using your phone and consult your physician for information specific to your medical device.
- When you perform repetitive activities such as typing or playing games on your phone, you may experience occasional discomfort in your hands, arms, wrists, shoulders, neck or other parts of your body. If you experience discomfort, stop using your phone and consult your physician.

Road Safety

- Check local laws and regulations on using phone.
- Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first

consideration while driving should be road safety.

- Pull off road and park before making or answering a call if driving conditions require so.
- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.
- When your vehicle is equipped with an air bag, do not obstruct with installed or portable wireless equipment. It may cause the air bag to fail or cause serious injury due to improper performance.
- If you listen to music, please keep the volume at a reasonable level so that you are aware of your surroundings. This is of particular importance when near roads.
- Using your phone in some circumstances can distract you and may cause danger. Obey rules that prohibit or restrict the use of phone or headphones (for example, avoid texting while driving a car or using headphones while riding a bicycle).

Power Supply & Charging

- Charge your phone with the included USB cable and power adapter. Use of incompatible adaptor or cable may cause permanent damage to your phone.
- Power Adaptor shall be installed near phone and shall be easily accessible.

Model name	TPA-97050100VU
Input	100-240V~50/60Hz,0.15A
Output	5.0V/1A

- Using damaged cables or chargers, or charging when moisture is present, can cause electric shock.
- Power Adaptor is intended for indoor use only.
- Power outlet should be readily accessible. The outlet should not be blocked during use.
- To fully disconnect the phone from the mains, unplug the AC/DC cable from power outlet.
- Power adapters may become warm during normal use, and prolonged contact may cause injury.
- Always allow adequate ventilation around power adapters when using them.
- The ventilation should not be impeded by covering ventilation openings with items (for example newspapers, tablecloths, curtains and so on) to avoid overheating and malfunction. Maintain a clearance of at least 10 cm around the phone.
 - The phone should be used in a moderate climate.
 - Do not plug or unplug USB port with wet hands, or it may result in risk of electric shock.
 - The phone is built with an internal rechargeable battery: do not expose the phone to excessive heat such as sunshine, fire or the like.
 - Battery contains materials which are hazardous and harmful to the environment. The battery must be recycled or disposed of separately from household waste.

Specific Absorption Rate (SAR)

- The device is designed to meet the requirements for exposure to radio waves established by the European Union. These requirements set a SAR limit of 2.0 W/kg averaged over ten gram of tissue when use in head or Body, and set a SAR limit of 4.0 W/kg averaged over ten gram of tissue when use in Limbs. This product was tested and recorded the maximum reported SAR value was 0.504W/kg for head, 1.049W/kg for body(5mm).
- The actual SAR level will be much lower than above value since the product has been designed to use the minimum energy for necessary communication with the base station.

Recommendations for reducing the user's exposure to radiation

- Use your mobile phone in good signal reception conditions, to reduce the amount of radiation received (especially in underground car parks, on train journeys or in a car, etc.).
- Use your phone when it receives the best signal (e.g.: Maximum number of signal strength bars).
- Use a hands-free kit.

During calls, keep the phone away from the abdomen of pregnant women and the lower abdomen of teenagers.

Compliance

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

GSM900: 880MHz-960MHz ; Max Power: 33 ± 2 dBm

GSM1800: 1710MHz-1880MHz; Max Power: 30 ± 2 dBm

WCDMA B1: 1920MHz-2170MHz; Max Power: 23 ± 2.7 dBm

WCDMA B8: 880MHz-960MHz; Max Power: 23 ± 2.7 dBm

FDD B1:1920MHz -2170MHz; Max Power: 23 ± 2.7 dBm

FDD B3:1710MHz -1880MHz; Max Power: 23 ± 2.7 dBm

FDD B7:2500MHz -2690MHz; Max Power: 23 ± 2.7 dBm

FDD B8:880MHz -960MHz; Max Power: 23 ± 2.7 dBm

FDD B20:830MHz -860MHz; Max Power: 23 ± 2.7 dBm

WIFI:2412MHz-2472MHz; 11b/g EIRP Power: 15 ± 3 dBm

WIFI:2412MHz-2472MHz; 11n EIRP Power: 14 ± 3 dBm

Bluetooth:2400MHz-2483.5MHz EIRP Power: ≤ 8.5 dBm

GPS: L1 :1575.42 +/-1.023 MHz

FM: 88MHz~108MHz

1 General Information

1.1 Profile

Please read this pamphlet carefully in order to make your phone in perfect condition.

Our company may change this mobile phone without prior written notice and reserves the final right to interpret the performance of this mobile phone.

Due to different software and network operators, display on your phone may be different, refer to your phone for details.

1.2 Safety warning and Attentions

Safety warning

➤ ROAD SAFETY COMES FIRST

Do not use a hand-held phone while driving. Use hands-free fittings when calls are unavoidable while driving. In some countries, dialing or receiving calls while driving is illegal!

➤ SWITCH OFF IN AIRCRAFT

Wireless devices can cause interference in aircraft. Using a mobile phone in flight is illegal and risky.

Please make sure that your mobile phone is powered off in flight.

➤ SWITCH OFF BEFORE ENTERING RISKY AREAS

Strictly observe the relevant laws, codes, and regulations on the use of mobile phones in risky areas. Turn off your mobile phone before entering a place susceptible to explosion, such as an oil station, oil tank, chemical plant or a place where a blasting process is under way.

➤ OBSERVE ALL SPECIAL REGULATIONS

Follow any special regulations in force in any area such as hospitals and always switch off your phone whenever it is forbidden to use it or, when it may cause interference or danger. Properly use your mobile phone near medical apparatuses, such as pacemakers, hearing aids and some other electronic medical devices, as it may cause interference to such apparatuses.

➤ INTERFERENCE

The conversation quality of any mobile phone may be affected by radio interference. An antenna is built inside the mobile phone and located below the microphone. Do not touch the antenna area during a conversation, lest that the conversation quality deteriorate.

➤ QUALIFIED SERVICE

Only qualified personnel may install or repair phone equipment. Installing or repairing the mobile phone on your own may bring great danger and violates the warranty rules.

➤ ACCESSORIES AND BATTERIES

Use only approved accessories and batteries.

➤ USE SENSIBLY

Use only in a normal and proper manner.

➤ EMERGENCY CALLS

Ensure the phone is switched on and in service, enter the emergency number, e.g. 112, then press the Dial key. Give your location and state your situation briefly. Do not end the call until told to do so.

Note: Just like all other mobile phones, this mobile phone does not necessarily support all the features described in this manual due to network or radio transmission problems. Some networks even do not support the emergency call service. Therefore, do not rely solely on the mobile phone for critical communications such as first aid. Please consult the local network operator.

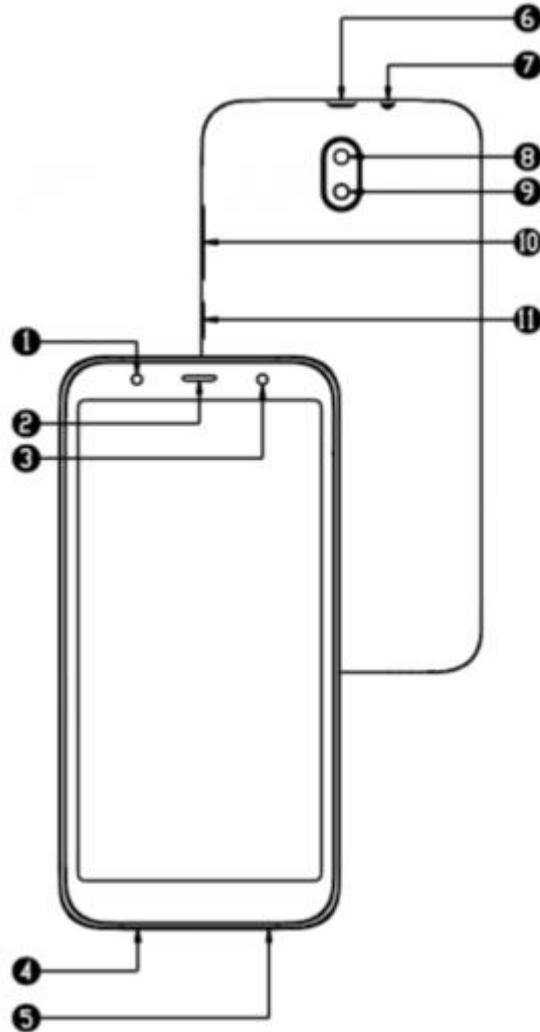
Precautions

This mobile phone is well designed with fine art. Please exercise special care when using it. The following suggestions will help your mobile phone survive the warranty period and extend its service life:

- Keep the mobile phone and all its fittings beyond children's reach.
- Keep the mobile phone dry. Keep away from rain, moisture, liquid or other substances that may corrode electronic circuits.
- Do not use or store the mobile phone in dusty place, lest that active parts of the mobile phone be damaged.
- Do not store the mobile phone in a high-temperature place. High temperature will shorten the life of electronic circuits and damage the battery and some plastic parts.
- Do not store the mobile phone in a chilly place. Otherwise, moistures will be formed inside the mobile phone to damage electronic circuits when the mobile phone is moved to a constant temperature place.
- Do not throw, knock or shock the mobile phone, as that will destroy the internal circuits and high-precision components of the mobile phone.

2 Your phone

2.1 Phone overview



Pictures are for reference only. Please refer to physical objects.

1.Front the flash	7.Headset socket
2.Receiver	8.Rear the camera
3.Front the camera	9.Flashlight
4.Loudspeaker	10.Volume button
5.Microphone	11. Power button
6.USB port	

2.2 Functions of Keys

The mobile phone provides the following keys:

- ◆ **Power key**

Power key situates at the right side of the phone. While using the phone, you can press this key to lock screen; if you press and hold this key, a phone-options dialog would pop out. Here, you can choose to power off, restart and Screenshot. Long press the Power key for more then 14s to restart.

- ◆ **Volume key**

Volume key situates at the upper side of the power key. You can press it to adjust ring volume.

2.3 Functions of icons

- ◆ **Home icon**

Touch this icon to return to the main interface.

3. Getting started

3.1 Installing the SIM Card and the Battery

A SIM card carries useful information, including your mobile phone number, PIN (Personal Identification Number), PUK (PIN Unlocking Key), IMSI (International Mobile Subscriber Identity), network information, contacts data, and short messages data.

Note:

After powering off your mobile phone, wait for a few seconds before removing or inserting a SIM card.

Exercise caution when operating a SIM card, as friction or bending will damage the SIM card.

Properly keep the mobile phone and its fittings such as the SIM cards beyond children's reach.

Note:

The SD card is a miniature object and max expand to 128GB. Keep it out of the reach of children for fear that children swallow it!

3.2 Charging the Battery

The lithium battery delivered with the mobile phone can be put into use immediately after being unpacked. A new battery will have maximum performance after the first three full charge/discharge cycles.

Battery level indication:

- ◆ Your mobile phone can monitor and display the battery state.
- ◆ Normally the remaining energy of the battery is indicated by the battery level icon at the upper right corner of the display screen.
- ◆ When the battery energy is insufficient, the mobile phone prompts "Battery may run out soon".

Using a travel adapter:

- ◆ Install the battery into the mobile phone before charging the battery.
- ◆ Connect the adapter of the travel charger with the charging slot in the mobile phone. Ensure that the adapter is fully inserted.
- ◆ Insert the plug of the travel charger to an appropriate power outlet.
- ◆ During the charging, the battery level grids in the battery icon keep flickering till the battery is fully charged.
- ◆ The battery icon does no longer flicker when the charging process ends.

Note:

Ensure that the plug of the charger, the plug of the headphones, and the plug of the USB cable are inserted in the right direction. Inserting them in a wrong direction may cause charging failure or other problems.

Before the charging, ensure that the standard voltage and frequency of the local mains supply match the rated voltage and power of the travel charger.

Optimizing battery life

You can extend your battery's life between charges by turning off features that you don't need. You can also monitor how applications and system resources consume battery power.

To guarantee the optimal performance of your battery, please stick to the following rules:

- ◆ Turn off radios that you aren't using. If you aren't using Wi-Fi, Bluetooth, use the Setting application to turn them off.
- ◆ Turn down screen brightness and set a shorter screen timeout.
- ◆ If you don't need them, turn off automatic syncing for Gmail, Calendar, Contacts, and other applications.

3.3 Linking to the Networks and devices

Your phone can connect to a variety of networks and devices, including mobile networks for voice and data transmission, Wi-Fi data networks, and Bluetooth devices, such as headsets. You can also connect your phone to a computer, to transfer files from your phone's SD card and share your phone's mobile data connection via USB.

Connecting to mobile networks

When you assemble your phone with a SIM card, your phone is configured to use your provider's mobile networks for voice calls and for transmitting data.

Connecting to Wi-Fi networks

Wi-Fi is a wireless networking technology that can provide Internet access at distances of up to 100 meters, depending on the Wi-Fi router and your surroundings.

Touch Settings>Network & internet >Wi-Fi. Check Wi-Fi to turn it on. The phone scans for available Wi-Fi networks and displays the names of those it finds. Secured networks are indicated with a Lock icon.

Note: If the phone finds a network that you connected to previously, it connects to it.

Touch a network to connect to it. If the network is open, you are prompted to confirm that you want to connect to that network by touching Connect. If the network is secured, you're prompted to enter a password or other credentials.

Connecting to Bluetooth devices

Bluetooth is a short-range wireless communications technology that devices can use to exchange information over a distance of about 8 meters. The most common Bluetooth devices are headphones for making calls or listening to music, hands-free kits for cars, and other portable devices, including laptops and cell phones.

Touch Setting > Connected devices > Connection preferences > Bluetooth. Check Bluetooth to turn it on.

You must pair your phone with a device before you can connect to it. Once you pair your phone with a device, they stay paired unless you unpair them.

Your phone scans for and displays the IDs of all available Bluetooth devices in range. If the device you want to pair with isn't in the list, make it discoverable.

Connecting to a computer via USB

You can connect your phone to a computer with a USB cable, to transfer music, pictures, and other files between your phone's SD card and the computer.

3.4 Using the touch screen

◆ Touch-screen tips

➤ Touch

To act on items on the screen, such as application and settings icons, to type letters and symbols using the onscreen keyboard, or to press onscreen buttons, you simply touch them with your finger.

➤ Touch & hold

Touch & hold an item on the screen by touching it and not lifting your finger until an action occurs. For example, to open a menu for customizing the Home screen, you touch an empty area on the Home screen until the menu opens.

➤ Drag

Touch & hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position.

➤ **Swipe or slide**

To swipe or slide, you quickly move your finger across the surface of the screen, without pausing when you first touch it (so you don't drag an item instead). For example, you slide the screen up or down to scroll a list.

◆ **Lock screen**

When Screen lock in Security setting is enabled, press Power key to lock the handset. This helps to prevent accidental touching of keys and as well as power saving. When Sleep function in Display setting is enabled, after the handset device has been idle for preset period, the screen will be locked automatically to save power.

3.5 Using the onscreen keypad

You enter text using the onscreen keyboard. Some applications open the keyboard automatically. In others, you touch a text field where you want to enter text to open the keyboard. You can also enter text by speaking instead of by typing.

◆ **To enter text**

Touch a text field, and the onscreen keyboard opens. Some applications open the keyboard automatically. In others, you touch a text field where you want to enter text to open the keyboard.

◆ **Touch the keys on the keyboard to type.**

The characters you've entered appear in the text field, with suggestions for the word you are typing below.

◆ **Use the Delete icon to erase characters to the left of the cursor.**

After finishing typing, touch Back icon to close the keyboard.

3.6 Dialing Calls

◆ **Dialing a call to a number in the contacts**

Touch the Phone icon or the phone application icon on the Home screen, then select the Contacts tab. Swipe or slide upward/downward to pick out the target contact. Then you can touch the dial icon to originate a call.

◆ **Dialing a call to a number in call log**

Touch the Phone icon or the phone application icon on the Home screen, then select the Recents tab. Swipe or slide upward/downward to pick out and touch the target contact. Then you can originate a call.

◆ **Answering incoming calls**

Drag the Answer icon towards upward to answer an incoming call.

Touch the End icon to end the current conversation.

To reject an incoming call, drag the End icon towards downward.

◆ **Managing multiple calls**

If you accept a new call when you're already on a call, you can drag the Answer icon towards upward to answer the current calls.

4 Using the Menu

4.1 Calculator

You can use this Calculator to solve simple arithmetic problems or use its advanced operators to solve more complex equations.

Enter numbers and arithmetic operators on the basic screen; swipe left to open the advanced screen; Touch DEL icon to delete the last number or operator you entered. Touch & hold DEL to delete everything in the display.

4.2 Calendar

You can open Calendar to view events you've created.

Touch the Calendar icon in the main menu interface. Events from each account you've added to your phone and configured to synchronize calendars are displayed in Calendar.

Creating an event

You can use Calendar on your phone to create events. Touch menu icon of the screen >New event to open an event details screen for a new event.

Enter event title, time, and optional additional details about the event.

Synchronizing and displaying calendars

When you add a Google Account or Microsoft Exchange Active Sync account to your phone that includes a calendar service, and you configure that account to synchronize calendar events to the phone, the events from that calendar are added and kept up to date in Calendar on the phone.

Change Calendar settings

You can change the following settings for how Calendar displays event and how it notifies you of upcoming events. Open a Calendar view, touch menu icon and touch settings.

4.3 Camera

Touch the Camera icon in the main menu interface, camera opens in Normal mode, ready to take a picture. In this mode, you can touch the bottom icon to take a photo or record a video.

4.4 Chrome

You can use Chrome to view web pages and search for information on the web.

4.5 Clock

You can set Alarms, Clock, Timer, Stopwatch.

4.6 Contacts

Create contact: Touch add contacts icon in the right down side, fill in the information and save it.

Delete contact: Long press the target contacts. Touch menu icon to select Delete icon to delete contacts.

In the contacts screen, touch menu icon and you can perform the following operations:

SIGN IN: you can sync with your account.

Contacts to display: you can select the contacts on different group to display.

Labels: you can create labels and add contacts to labels from your phone contact.

Settings: you can set sort list by and view contact names in this interface.

Import/export: you can import/export the contacts form SIM card or storage; you can also share the visible contacts.

Blocked numbers: you can screen calls and SMS from specific phone numbers.

4.7 Drive

Google Drive is a cloud storage and file management program. You can enter it after logging in the Google account.

4.8 Duo

This is a social application. You can do video chat with another user of the same app. Please connect to the internet before use. It will automatically switch between Wi-Fi and Cellular Data, depending on the speed of each.

4.9 Files

The phone supports the SD card. You can use the File Manager to conveniently manage various directories and files on the phone and the SD card.

4.10 FM Radio

Please plug in the compatible headphones to the device and then turn on the radio. The headphones cable can be used as FM Antenna. Please adjust appropriate volume when listening to the radio. Continue to use higher volume is harmful for your ear.

4.11 Gallery

Both pictures and videos taken by camera or stored in the phone and the SD card can be scanned through this function.

4.12 Gmail

You can use the Gmail application to read and send email.

Touch Gmail icon to access it. If the Gmail account has not been set up, you can set up a Gmail account in a few steps.

◆ Account setup

Enter a Gmail address and the account's password.

◆ Account settings

- Set Notify me when email arrives.
- Set Automatically download attachments when connected to Wi-Fi.

◆ Compose and sending Gmail

To compose and send an Gmail:

1. Touch the create icon to compose a new Gmail.
2. Enter Gmail address(es) for intended recipient(s).
3. Touch Menu → Attach file to attach a file.
4. Touch Menu → Add Cc/Bcc to add copy or blind copy this Gmail to other contacts.
5. After completing the Gmail, Touch send icon to send the Gmail. Touch folder icon to check the account status. To view sent Gmails, open Sent folder and pull down to refresh.

4.13 Google Go

You can use the Google Go application to instant access to Search ,Voice search ,Lens,Discover.

4.14 Maps Go

Through this function, you can view the specific geographic location, or look for the place you want to reach.

You must first add account. You can quickly see your favorite site and get a better suggestion after login.

4.15 Messages

You can use Messages to exchange text messages (SMS) and multimedia messages (MMS) with your friends on their mobile phones.

◆ Sending a message

1. Touch message icon on the home screen and touch 'start chat' icon to edit a new message.
2. Enter a contact's name or call number in the To field. As the information is entered, all matching contacts appear. Touch a suggested contact or multiple contacts as message recipient(s).
3. Touch Enter message to compose your message.
4. After completing the message, touch Send icon to send your message.

4.16 Phone

Touch the phone icon on the Home screen or in main menu interface. Three tabs are listed at the down of the screen. Select the phone tab and you can find a dialpad screen where you can input phone number to originate a call.

Note: During a conversation, you can't originate a new call by open the dialpad, enter number and press dial key. If you press dial key, the current conversation would hold.

4.17 YT Music

Device files that are stored on your phones SD card, so before you open Music, you must copy audio files from your computer onto the SD card. Music supports a wide variety of audio file formats.

4.18 Play Store

You can enter the play store after logging in the Google account, and browse or download related applications and games, entertainment, film and television, music, books, application for suspension, etc.

Use the upper right corner of the microphone icon can help you find relevant content.

4.19 Settings

◆ Network & internet

You can use Network&internet settings to manage your SIM card, configure and manage connections to networks and devices by using Wi-Fi,Airplane mode, Hotspot & tethering , VPN .

◆ Connected devices

You can use Connected Device settings to manage Bluetooth、 Printing .

◆ Apps & notifications

You can use the Applications settings to view details about the applications installed on your phone, to manage their data and force them to stop, to view and control currently running services, and manage all applications to send notifications in this interface.

◆ Battery

You can view your battery status, battery level and battery use in this interface.

◆ Display

You can set Brightness level, Wallpaper, Screen timeout, Auto-rotate screen, Font size ,Display size,Screen saver.

◆ Scheduled power on/off

You should set a certain time, when the time arrive, the phone would power on/off automatically.

◆ Sound

There are system volume, ringtone, Other sounds, for you set.

◆ Storage

Use the Storage settings to monitor the used and available space on your phone and on your SD card and to manage your SD card.

◆ **Location**

You can set turn on Access to my location, set all the App permission.

◆ **Security**

You can set the parameters about security through this function .

◆ **Accounts**

You should add account first before using this function.

◆ **Accessibility**

You use the Accessibility settings to configure any accessibility plug-ins you have installed on your phone.

◆ **Google**

You can use services such as Location, Ads , Security, Set up nearby device.

System

◆ **Languages & input**

Use the Languages & input settings to select the language for the text on your phone and for configuring the input method.

◆ **Gestures**

Press the volume up button twice to quickly turn on the camera.

◆ **Date & time**

You can use Date & Time settings to set your preferences for how dates are displayed. You can also use these settings to set your own time and time zone, rather than obtaining the current time from the network, etc.

◆ **Backup**

You can backup your data in this interface.

◆ **Reset options**

You can reset your phone in this interface.

◆ **System updates**

You can check the version information and update here.

◆ **About phone**

This function enables you to view some phone related information.

4.20 SIM Toolkit

STK service is the tool kit of SIM card. This phone supports the service function .The specific items are depended by SIM card and network. Service menu will be auto added to the phone menu when supported by network and SIM card.

4.21 YouTube Go

You can use YouTube to watch the video. Please login the Google account before use.

4.22 Sound Recorder

You can record audio and set the recorded audio as a ringtone.

5 Appendix

Appendix 1: Troubleshooting

If you find exceptions when operating the mobile phone, restore the factory settings and then refer to the following table to solve the problem. If the problem persists, contact the distributor or service provider.

Fault	Cause	Solution
SIM card error	The SIM card is damaged.	Contact your network service provider
	The SIM card is not in position.	Check the SIM card
	The metal face of the SIM card is polluted.	Clean the SIM card with a clean cloth
Poor received signal quality	Signals are obstructed. For instance, radio waves cannot be effectively transmitted nearby a high building or in a basement.	Move to a place where signals can be effectively transmitted
	Line congestion occur when you use the mobile phone in high-traffic hours	Avoid using the mobile phone in high-traffic hours
The mobile phone cannot be powered on	The battery energy is exhausted.	Charge the battery

Calls cannot be dialed	Call barring is activated	Cancel call barring
The mobile phone cannot connect the network	The SIM card is invalid	Contact your network service provider
	The mobile phone is not in a service area of the GSM network	Move to the network operator's service area
	The signal is weak	Move to a place where the signal quality is high
The battery cannot be charged	The charging voltage does not match the voltage range indicated on the charger	Ensure the charging voltage matches the voltage range indicated on the charger
	An improper charger is used	Use the charger specially designed for the mobile phone
	Poor contact	Ensure the charger plug is in good contact with the mobile phone