# Hisense

Hisense 2.1 Channel Sound Bar Home Theater System
Model: HS212

# USER MANUAL

Read all the safety instructions carefully before use and keep this instruction manual for future reference.

# Contents

EN

**EN**

### CAUTION
**RISK OF ELECTRIC SHOCK**
**DO NOT OPEN**

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

## Safety

1. Read these instructions – All the safety and operating instructions should be read before this product is operated.
2. Keep these instructions – The safety and operating instructions should be retained for future reference.
3. Heed all warnings – All warnings on the appliance and in the operating instructions should be adhered to.
4. Follow all instructions – All operating and use instructions should be followed.
5. Do not use this apparatus near water – The appliance should not be used near water or moisture – for example, in a wet basement or near a swimming pool, and the like.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacture's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.
10. Do not defeat the safety purpose of the polarized or grounding plug. A polarized plug has two blades with one wider than the other. A grounding plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
11. Protect the power cord from being walked on or pinched particularly at the plugs, convenience receptacles, and at the point where they exit from the apparatus.
12. Only use attachments/accessories specified by the manufacturer.
13. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart or rack is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
14. Unplug the apparatus during lightning storms or when unused for long periods of time.
15. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
16. □ This equipment is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.
17. To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus must not be exposed to dripping or splashing and objects filled with liquids, such as vases, must not be placed on apparatus.
18. The mains plug is used as the disconnect device, the disconnect device shall remain readily operable.

## Warning

- The battery (batteries or battery pack) shall not be exposed to excessive heat such as sunshine, fire or the like.
- These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform

## Important Safety Instructions

any servicing other than that contained in the operating instructions unless you are qualified to do so.

- Avoid foreign bodies and liquids entering the device.
- Do not place open e.g. lit candles, on or directly adjacent to the device.
- Do not use any corrosive or abrasive cleaning agents. These could damage the surface of the device.
- Please refer the information on exterior bottom or rear enclosure for electrical and safety information before installing or operating the apparatus.
- Minimum distance around the apparatus for sufficient ventilation is 5cm;
- The ventilation should not be impeded by covering the ventilation openings with items such as newspaper, table-cloths, curtains etc.
- No naked flame sources such as lighted candles should be placed on the apparatus;
- Batteries should be recycled or disposed of as per state and local guidelines;
- The use of apparatus in moderate climates.
• The marking label is pasted on the bottom or back of the equipment.

### ⚠ WARNING

**DO NOT INGEST BATTERY, CHEMICAL BURN HAZARD**

If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention. Keep new and used batteries away from children. If the battery compartment does not close securely, stop using the product and keep it away from children. The remote control supplied with this product contains a coin/button cell battery. If the coin/button cell battery is swallowed, it can cause severe internal burns in just 2 hours and lead to death.

Correct Disposal of this product. This marking indicates that this product should not be disposed of with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

### ❮ Bluetooth®

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**FCC INFORMATION (for US customers)**

**Warning:**

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment."

**NOTE:**

• This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

• However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

• This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

• Shielded cables must be used with this unit to ensure compliance with the Class B FCC limits.
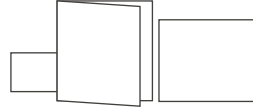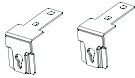
# Package Contents
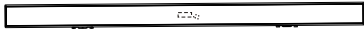
Main Unit

Remote Control

User Manual
Quick Start Guide
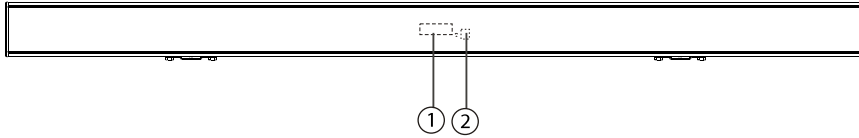Pattern Paper

**Bracket(2x)**

**Wall plug(2x) and screw(2x) and bracket screw(4x)**

Welcome to the Hisense Family!
Make sure to stay informed about your product and take advantage of other perks that come with registering it. To get started,. visit our website at
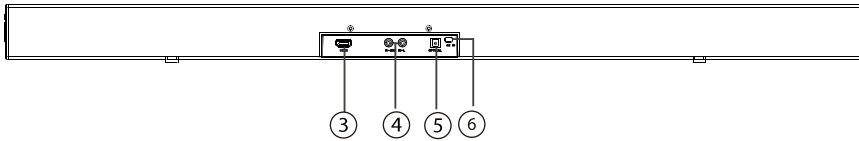**https://www.hisense-usa.com/support/register.**

## Product Diagram

Front View

**1 DISPLAY SCREEN**
**2 REMOTE SENSOR**

Rear View

**3 HDMI ARC**

**4 AUX INPUT**

**5 OPTICAL DIGITAL AUDIO INPUT**

**6 AC INPUT**

**Side View:**

LINE IN

USB
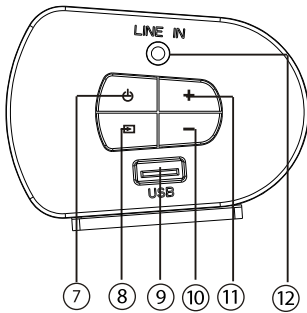
**7 STANDBY**

**8 SOURCE**

**9 USB SLOT**

**10 VOLUME-**

**11 VOLUME+**

**12 LINE IN**

## Remote Control

**1 STANDBY** Switch the unit between ON and STANDBY mode.
**2 OPT** Switch to OPTICAL IN mode.
**3 BT** Switch to BLUETOOTH mode.
**4 USB** Switch to USB mode.
**5 VOLUME+** Increase the volume level.
**6 PREVIOUS** Skip to previous track.
**7 PLAY/PAUSE/PAIR** Play/pause/resume playback.
In bluetooth connection, press and hold to disconnect the existing paired bluetooth device.
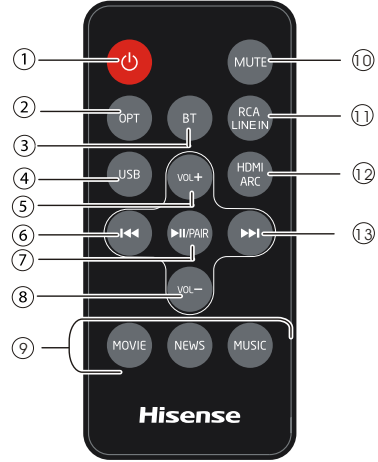
**8 VOLUME-** Decrease the volume level.
**9 EQ** Select a preset sound effect mode.
**10 MUTE** Mute or resume volume.
**11 RCA/LINE IN** Switch the unit between RCA and LINE IN mode.
**12 HDMI ARC** Switch to HDMI ARC mode.
**13 NEXT** Skip to next track.

## Instructions

### Prepare the Remote Control

The Remote Control allows the unit to be operated from a distance.
- Even if the Remote Control is operated within the effective range 19. 7 feet (6m) inch, remote control operations may be disrupted if there are any obstacles between the unit and the remote control.
- If the Remote Control is operated near other products that generate infrared rays, or if other remote control devices using infrared rays are used near the unit, it may operate incorrectly. Conversely, the other products may operate incorrectly.

### First-time use:

The unit has a pre-installed lithium CR2025 battery. Remove the protective tab to activate the remote control battery.

### Replace the Remote Control Battery

1. Pull out the battery tray and remove the old battery.
2. Place a new CR2025 battery into the battery tray with correct polarity (+/-) as indicated.
3. Insert the battery tray back into the slot.

**Precautions Concerning Batteries**

- When the Remote Control is not to be used for a long time (more than a month), remove the battery from the Remote Control to prevent it from leaking.
- If the batteries leak, wipe away the leakage inside the battery compartment and replace the batteries with new ones.
- Do not use any batteries other than those specified.
- Do not heat or disassemble batteries.
- Keep away from heat or moisture.
- Do not carry or store batteries with other metallic objects. Doing so could cause batteries to short circuit, leak or explode.
- Never recharge a battery unless it is confirmed to be a rechargeable type.

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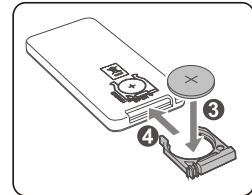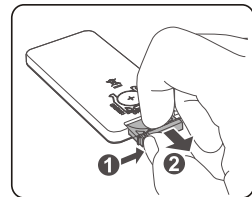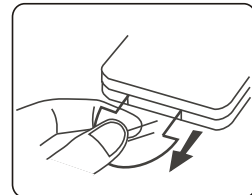
## Placement and Mounting

### Mounting soundbar on a wall

In order to prevent injuries,the sound base device must be securely fasten to the wall in accordance with the below installation instructions.

1.Drill the two holes(about 6mm diameter) in the wall and keep the distance between drill holes of the sound base is 500mm.As shown in the picture on the right(diagram 1).

2. Insert the two plugs supplied into two drilled holes and then insert two screws supplied into two holes and tighten.As shown in the picture on the right(diagram 2).

3. Take care to leave 4 mm between the screw heads and wall.As shown in the picture on the right(diagram 3).

4.Insert the wall-mounting bracket supplied into the pedestal of the sound base.As shown in the picture on the right(diagram 4).

5.Use the bracket screws supplied to insert the wall-mounting bracket hole and tighten.As shown in the picture on the right(diagram 5).

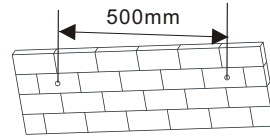6.Use the assembled sound base to hang on the setscrews on the wall .As shown in the picture on the right(diagram 6).
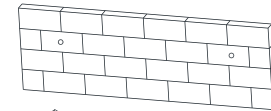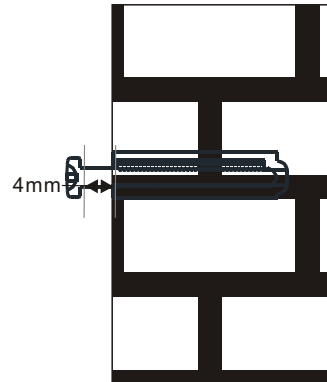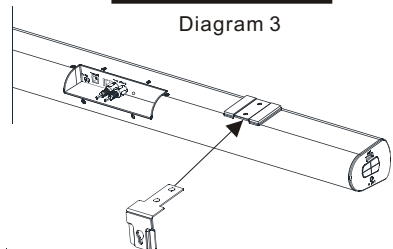
500mm

Diagram 1
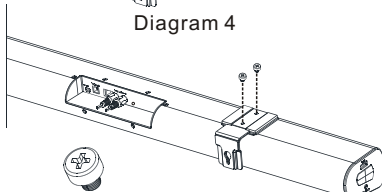
Diagram 2
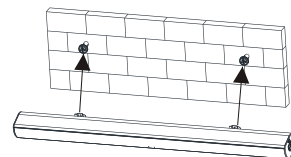
4mm

Diagram 3

Diagram 4

Diagram 5

Diagram 6

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## Connections

### HDMI socket

Use HDMI to connect the Soundbar, AV equipment and TV:
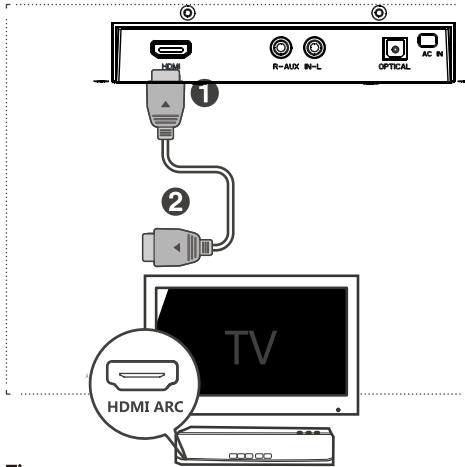


**ARC (Audio Return Channel)**

The ARC (Audio Return Channel) function allows you to send audio from your ARC- compliant TV to your sound bar through a single HDMI connection. To enjoy the ARC function, please ensure your TV is both HDMI-CEC and ARC compliant and set up accordingly. When correctly set up, you can use your TV remote control to adjust the volume output (VOL +/- and MUTE) of the sound bar.

- Connect the HDMI cable (not included) from unit's **HDMI (ARC)** socket to the HDMI (ARC) socket on your ARC compliant TV. Then press the remote control to select **HDMI ARC**.

**Tips:**

- Your TV must support the HDMI-CEC and ARC function. HDMI-CEC and ARC must be set to On.
- The setting method of HDMI-CEC and ARC may differ depending on the TV. For details about ARC function, please refer to your TV owner's manual.
- Only HDMI 1.4 cables can support the ARC function.
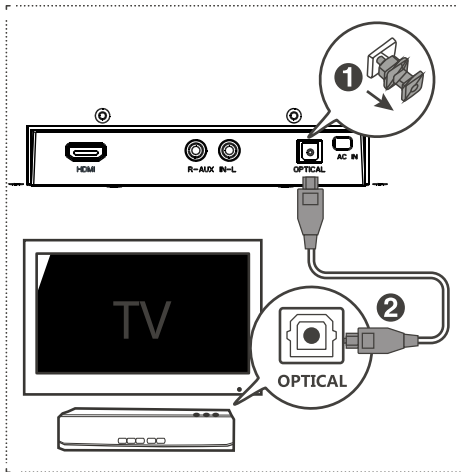


### Use the OPTICAL Socket

Remove the protective cap of the OPTICAL socket, then connect an OPTICAL cable to the TV's OPTICAL OUT socket and the OPTICAL socket on the unit.

**Tip:** While in **OPTICAL** or **HDMI ARC** mode, if there's no sound output from the unit, you may need to activate **PCM** Signal output on your source device (eg. TV, DVD or Blu-ray player).

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## Connections

### RCA(AUX) Socket

You also can use the **RCA(L,R)**
cable to connect the **DVD**'s **Audio out(L,R)**
socket and **RCA(AUX)** socket on the unit.

### Use the LINE IN Socket

A.  Use a RCA to 3.5mm audio cable to
    connect the TV's audio output sockets to the
    **LINE IN** socket on the unit.

B.  Use a 3.5mm to 3.5mm audio cable
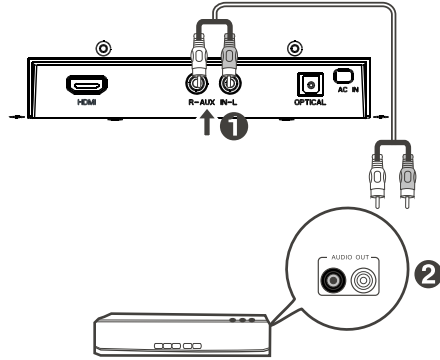    to connect the TV's or external audio device
    headphone socket to the **LINE IN** socket
    on the unit.

Headphone

TV
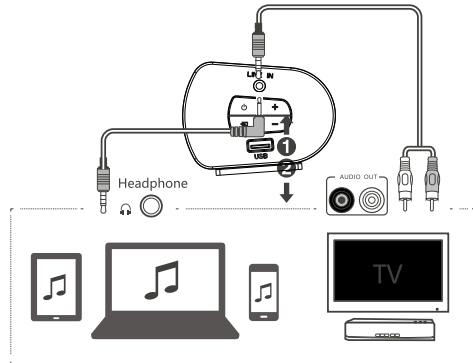
### Connect Power

**Risk of product damage!**

Ensure that the power supply voltage
corresponds to the voltage printed on the back
or the underside of the unit.

- Before connecting the AC power cord, ensure
  you have completed all other connections.

• Insert the AC power cord into
  a mains socket.
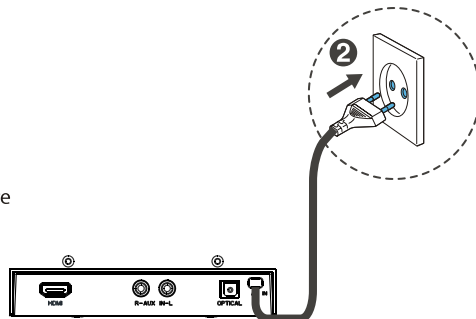
### Subwoofer Connection

Make sure the AC power cord is connected to a power supply
securely. subwoofer have the wireless bluetooth to receive the
audio signal from the sound bar.when the blue indicator flashing ,
the subwoofer is in searching bluetooth signal status, the blue
indicator keeps lighting means bluetooth was connected,if the
subwoofer can not connect with the soundbase
automatically,please press pair button on the rear panel of
subwoofer to reconnect .
The subwoofer will memories the sound bar and repaired
automatically when you power off the subwoofer then power on.

REAR PANEL
OF THE SUBWOOFER

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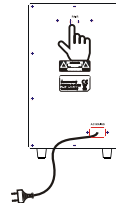
## Basic Operation

### Standby/ON

- When you first connect the unit to the main socket, the unit will be in STANDBY mode. The POWER indicator will light up red.
- Press the ⏻ button on the remote control to switch the main unit ON or OFF.
- Disconnect the main plug from the main socket if you want to switch the unit off completely.
- If a TV or an external device is connected, the unit will switch on automatically when the TV or the external device is switched on.
- When there is no input signal from the unit in over 15 minutes, then it will automatically switch to Standby mode.

### Select Modes

Press the ⇄ button on the unit or the **HDMI ARC**, ﹫(Bluetooth), **OPTICAL**, **USB** and **RCA/LINE IN** buttons on the remote control to select the desired mode.

### Adjust the Volume

- Press the **VOL+ / VOL-** buttons on the unit or on the remote control to adjust the volume.
- If you wish to turn the sound off, press the ⊠ button on the remote control. Press the ⊠ button again or press the **VOL+ / VOL-** buttons on the unit or on the remote control to resume normal listening.

### Select a Preset Sound Effect

While playing, press the **NEWS** or **MOVIE** or **MUSIC** buttons on the remote control to select between preset equalizers: **Movie** (recommended for viewing movies), **Music** (recommended for listening to music), **NEWS** (recommended for listening to NEWS).

## AUX / LINE IN/ OPTICAL / HDMI ARC Operation

1. Ensure that the unit is connected to the TV or audio device.
2. Press the ⇄ button on the unit or the **AUX / LINE IN/ OPTICAL / HDMI ARC** button on the remote control to select the desired mode.
3. Operate your audio device directly for playback features.
4. Press the **VOL +/–** button to adjust the volume to your desired level.

**Tip:** While in **OPTICAL** or **HDMI ARC** mode, if there's no sound output from the unit, you may need to activate **PCM** Signal output on your source device (eg. TV, DVD or Blu-ray player).

## Bluetooth Operation

### Pair Bluetooth-enabled Devices

The first time you connect your Bluetooth device to this player, you need to pair your device to this player.

**Note:**

- The operational range between this player and a Bluetooth device is approximately 8 meters (without any object between the Bluetooth device and the unit).
- Before you connect a Bluetooth device to this unit, ensure you know the device's capabilities.
- Compatibility with all Bluetooth devices is not guaranteed.
- Any obstacle between this unit and a Bluetooth device can reduce the operational range.
- If the signal strength is weak, your Bluetooth receiver may disconnect, but it will re-enter pairing mode automatically.

1  Press the ⁎ button on the remote control or on the unit to select Bluetooth mode.

2  The system has entered pairing mode.

3  Activate your Bluetooth device and select the search mode. **"HS212"** will appear on your Bluetooth device list.

4  Select **"HS212"** in the pairing list. the system is successfully connected and the Blue indicator will light up solidly.

5  Begin playing music from the connected Bluetooth device.

**To disconnect the Bluetooth function, you can :**

- Switch to another function on the unit.
- Disable the Bluetooth function on your device.
- Press and hold the "►❚❚/**PAIR**" button on the remote control.

**Tips:**

- Enter "0000" for the password if necessary.
- If no other Bluetooth device pairs with this player in 2 minutes, the player will reconnect to the previous connection.
- The player will also be disconnected when your device is moved beyond the operational range.
- If you want to reconnect your device to this player, place it within the operational range.
- If the device is moved beyond the operational range, when it is brought back, please check if the device is still connected to the player.
- If the connection is lost, follow the instructions above to pair your device to the player again.

### Listen to Music from Bluetooth Device

- If the connected Bluetooth device supports Advanced Audio Distribution Profile (A2DP), you can listen to the music stored on the device through the soundbar'.
- If the device also supports Audio Video Remote Control Profile (AVRCP), you can use the soundbar's remote control to play music stored on the device.
  1. Pair your device with the player.
  2. Play music via your device (if it supports A2DP).
  3. Use supplied remote control to control play (if it supports AVRCP).
     - To pause/resume play, press the ►❚❚/**PAIR** button on the remote control.
     - To skip to a track, press the ❙◄◄,►►❙ buttons on the remote control.

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## USB Operation

1  Insert the USB device.

2  Press the ⏏ button on the unit or the **USB** button on the remote control to select **USB** mode.

3  Play starts automatically. If play does not start automatically, press ►❚❚/**PAIR** button.

-  To skip to the previous/next track, press the ❙◄◄/►►❙ buttons on the remote control.
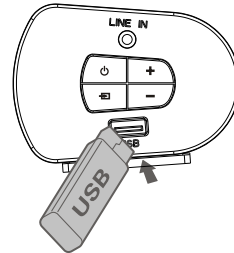
## Troubleshooting

To keep the warranty valid, never try to repair the system yourself. If you encounter problems when using this unit, review the following before requesting service.

### No power

• Ensure that the AC cord is properly connected.
• Ensure that there is power at the AC outlet.
• Press standby button on the remote control or soundbar to turn the soundbar on.

### No sound

• Increase the volume. Press Volume Up on the remote control or on the right side of the soundbar.
• Press MUTE on the remote control to ensure the soundbar is not muted.
• Press source buttons to select a different input source.
• When using either of the Digital input, if there is no audio:
   - Try setting the TV output to PCM or
   - Connect directly to your Blu-ray/other source, some TVs do not pass through digital audio.
• Your TV may be set to variable audio output. Confirm that the audio output setting is set to FIXED or STANDARD, not VARIABLE. Consult your TV's user manual for more detailed information.
• If using Bluetooth, ensure that the volume on your source device is turned up and that the device is not muted.

### Remote control does not work

• Before you press any playback control button, first select the correct source.
• Reduce the distance between the remote control and the unit.
• Insert the battery with its polarities (+/-) aligned as indicated.
• Replace the battery.
• Aim the remote control directly at the sensor on the front of the unit.

### I hear buzzing or humming

• Ensure all cables and wires are securely connected.
• Connect a different source device (TV, Blu-ray player, etc) to see if the buzzing persists. If it does not, the problem may be with the original device.
• Connect your device to a different input on the soundbar.

### I can't find the Bluetooth name of this unit on my Bluetooth device

• Ensure the Bluetooth function is activated on your Bluetooth device.
• Re-pair the unit with your Bluetooth device.

## Specifications

### Sound Bar

Power Supply ................................................................................................................................ AC100-240V~ 50/60Hz

Sound Bar Power Consumption ......................................................................................................................20 W

Sound Bar Output Power...............................................................................................................................20 W x 2

Subwoofer Power Consumption ...................................................................................................................25 W

Subwoofer Output Power ..............................................................................................................................60 W

Audio input sensitivity .................................................................................................................................. 500mV

Frequency Response ..................................................................................................................................40Hz - 20KHz

Sound Bar Impedance .................................................................................................................................6 Ω x 2

Subwoofer Impedance ...................................................................................................................................4 Ω

Sound Bar Dimension (W x H x D): ........................................................37.7 x 3.1 x 2.1 inch (960 x 80 x 55 mm)

Subwoofer Dimension (W x H x D): ......................................................9.7 x 8.2 x12.7 inch (248 x210 x 325 mm)

Sound Bar Net weight.................................................................................................................................1.9 kg

Subwoofer Net weight.................................................................................................................................4.8 kg

### Remote Control

Distance/Angle.................................................................................................................................19.7 feet (6m) / 30°

Battery Type......................................................................................................................................CR2025

- Design and specifications are subject to change without notice.

# Hisense

## HS212

Model: Hisense 2.1 Channel Sound Bar Home Theater System