


A	X08063542							
B	英语							
C	技术要求							
	1.材料: 70g双胶纸, 正反面印刷;							
	2.印刷为黑白单色印刷;							
	3.所有印刷内容正确、清晰, 不得有漏印、误印, 无印刷缺陷;							
D	4.幅面: (210±3) X (145±3), (单位: mm);							
	5.未注公差按照 GB/T 1804-m;							
	6.颜色及整体效果必须经过研发部确认后方能生产, 产品检验以封样件为准;							
	7.符合RoHS现行标准要求 and REACH指令。							
E	8.每种语言第一章字体大写字母高度大于3mm。							
2444831 南非 WT3K1423UB								F
借(通)用件登记		更改原因: 删除法语, 葡萄牙语						
旧底图总号						70 g双胶纸		洗衣机研发部
底图总号								
		版本号	C	更改单编号	XECN013728	重量	比例	使用说明书
出图审查		设计	赵悦 2024.10.31	会签				
		审核	刘松 2024.10.31	会签		第 1 张 共 61 张		
日期		工艺	冯超 2024.10.31			图形识别符号  		X08063542
		标准化	程木聪 2024.10.31	批准	崔维明 2024.10.31			
1		2		3		4		

# Hisense

life reimagined

## USER'S OPERATION MANUAL

Before operating this unit, please read this manual thoroughly, and retain for future reference.

**WT3K1423UB**

**EN**

**English**

# Contents

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# Safety information

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1. The manufacturer reserves the right for any modifications on the product which might be deemed necessary or useful without informing about it in this IFU.
2. Before operating your new washing machine, please read this instruction carefully, and keep it for future reference. If you have lost it accidentally, ask customer service for e-copy or hard copy.
3. Please make sure the socket is grounded securely, the water source connection is reliable.
4. This appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
6. Children should be supervised to ensure that they do not play with the appliance.
7. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
8. The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.



# Safety information

- 9. For appliances with ventilation openings in the base, that a carpet must not obstruct the openings.
- 10. Children of less than 3 years should be kept away unless continuously supervised.
- 11. The maximum permissible inlet water pressure, 0.8 MPa, for appliances intended to be connected to the water mains.  
The minimum permissible inlet water pressure, 0.03 MPa, if this is necessary for the correct operation of the appliance.
- 12. The maximum washing capacity is 14kg.
- 13. For private domestic use only.
- 14. This appliance is intended to be used in household and similar applications such as:
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses;
  - by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments;
  - areas for communal use in blocks of flats or in laundrettes.

# Specifications

Type	Automatic Washing Machine
Model	WT3K1423UB
Rated voltage frequency	220-240V ~ 50Hz
Rated washing/spinning capacity	14 kg
Water inlet pressure	0.03 MPa-0.8MPa
Rated input power	950W
Weight(Net)	43.5 kg
Dimensions(mm)(W×D×H)	586X630X1015

# Safety precautions

## Your safety and the safety of others are very important.

We have provided many safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word “DANGER” or “WARNING”. These words mean:

### **⚠ DANGER**

**You can be killed or seriously injured if you don't immediately follow instructions.**

### **⚠ WARNING**

**You can be killed or seriously injured if you don't follow instructions.**

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock or injury to persons when using your washing machine, follow basic precautions, including the following:

- Do not remove the ground wire.
- Plug into a grounded outlet.
- Do not use extension cords.
- Unplug or disconnect power before cleaning or servicing.
- After cleaning or service, replace all parts and panels before operating.
- Use non-flammable cleaning products.
- Keep flammable products, such as gasoline, away from washing machine
- Use two or more people to move or install washing machine.
- Do not repair or replace any part of the washing machine or attempt any servicing unless specifically recommended in this manual.
- For service, contact the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

# Safety precautions

## SAFETY WARNING

### Safety Warning

1. Do not place heavy objects on washer.
2. Use two or more people to move or install washing machine.
3. Water temperatures should not exceed 55°C.
4. Washing machine should be plugged into a matching outlet.
5. Do not allow children to play on or in the washer.
6. If power cord is damaged, it must be replaced by the manufacturer or its service agent or similarly qualified person.
7. The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.

### Risk of Clothing Damage

1. Do not wash waterproof clothing (raincoats, pillows, sleeping bags).
2. Washer is for domestic use only.
3. Always read and follow fabric care labels instructions to avoid damage to your garments.

### Explosive Damage

1. Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gas, dry-cleaning solvents or other flammable or explosive substances.
2. Do not operate washer if there is a gas leak.

### Risk of Injury

1. Keep packaging materials away from children.
2. The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
3. Do not allow children to play with washing machine.  
Keep pets away from washing machine.
4. Do not reach into the washing machine if the drum, or agitator is moving.

## WARNING



### Electric Shock Hazard

Connect to a grounded outlet.  
Do not remove ground.  
Do not use adapters except those certified and provided by the manufacturer.  
Do not use an extension cord.  
Failure to follow these instructions can result in death, fire, or electric shock.

## WARNING





### Risk of Fire

Do not wash items that have been dampened with gasoline, or any product that releases vapors or gases that can ignite and explode.  
Failure to follow these instructions can result in death or fire.

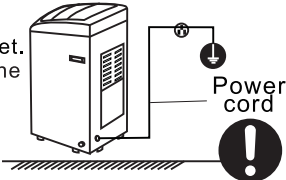
# Safety precautions

## Meaning and description of the symbols


<p>Warning mark</p> 	<p>Contents marked with that symbol are related to the safety of the product and the personal safety of the users. Failure to comply with the instruction could cause damage of the machine or injure the personal safety of the user.</p>
<p>Forbidding mark</p> 	<p>Contents marked with that symbol are actions forbidden to perform. Failure to comply with the instruction could result in damage of the machine or injure the personal safety of the user.</p>

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.

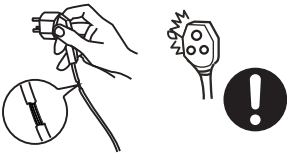
Washing machine should be plugged into a matching outlet. Be sure to use three-phase power receptacle. Ensure that the earthing prong of the power receptacle is earthed reliably. Use leakage protector if possible.



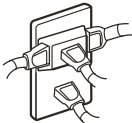
In normal usage of the washing machine, the power plug shall be ready to be disconnected or plugged with hand. Be sure to disconnect the plug and close the water faucet in following cases: power failure, delivering the washer, setting the Washing machine idle or cleaning the washer. Do not plug or pull the power plug with wet hand. Do not use an extension cord.



Do not bend, stretch, twist, bind the power cord by force, or reform it. Do not press or clamp it with heavy items. If the power cord and power plug are damaged, or the receptacle is loose, be sure to have it replaced by the technicians of our special shop or our agent, or Hisense service department for the sake of avoiding any risk. Keep the prong of the power plug clean. If dust is found on the power plug, please wipe it off with dry cloth.



Do not let the washing machine share one receptacle with other electric appliances. If the power plug is damaged, or the connection into the power inlet is loose, do not use it any more.



# Safety precautions

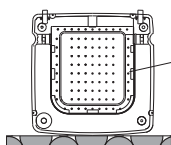
Do not place the washing machine in a humid or damp environment like a bathroom. Do not use corrosive cleaning products to clean the washer. Use only a soft damp cloth.



Do not use water with temperature higher than 55°C inside the tub.



Do not position the washing machine on a Carpet.



The ventilation holes at the bottom



Do not wash water-proof laundries like the raincoat, bike covers, down textiles etc. to avoid abnormal vibrations in spinning and damaging the laundries.



Do not put hand into the rotating tub. It is dangerous even if the rotation speed is slow. Take special care of the children. Keep children away from the washing machine to avoid them climbing on it.



Do not decompose, repair or alter the machine by yourself.



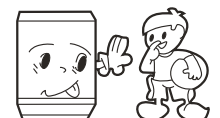
Do not put any hot or heavy items (such as the kettle with hot water) on the washing machine.



Do not wash laundries with volatile materials (such as thinner, petrol etc.).



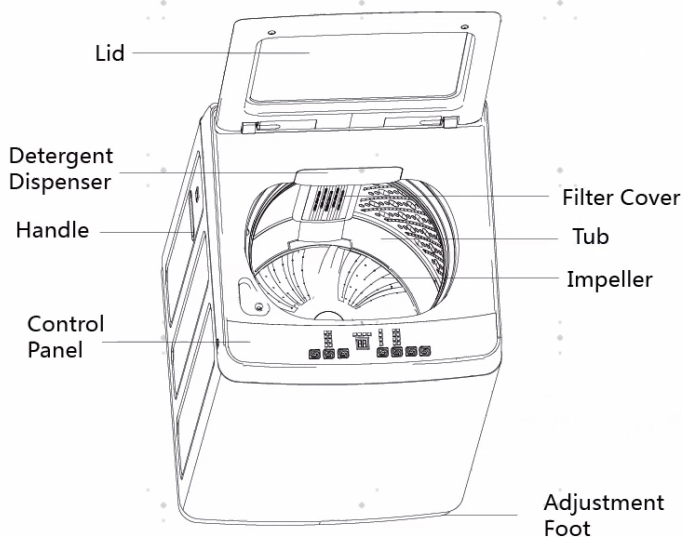
The handicapped or children shall not use the washing machine without care.



Keep the washing machine away from direct sunlight and heat source like the heater.



# Parts included



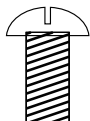
## Packing list

Fig. 1  
Inlet Hose



2 pieces  
(cold water & hot water)

Fig. 2  
Screw



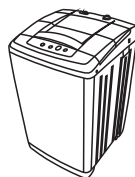
1 piece

Fig. 3  
Insulation  
Panel



1 piece

Fig. 4  
Washing Machine  
User Manual

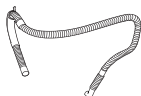


1 set



1 set

Fig. 6  
Drain Hose



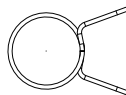
1 piece

Fig. 7  
"U" Bend



1 piece

Fig. 8  
Pipe Clamp



1 piece

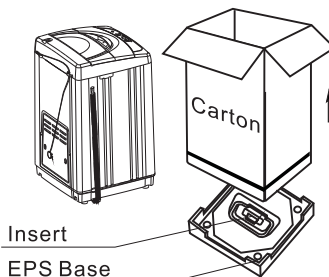
# Installation and adjustment

Please install and adjust the machine according to the requirement of the manual, which is very important for you to operate the machine safely and properly.

- Remove the packaging, take out the Insulation panel, the EPS Base, the insert, etc..
- Open the lid of the washing machine, take out the Accessories in the tub of the washing machine.

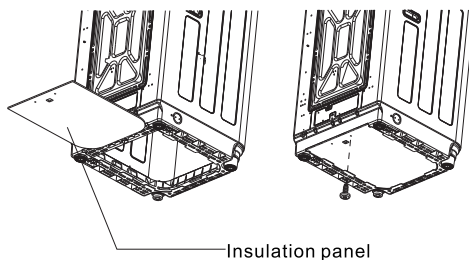
Note:

The insert in the EPS Base is not a part of the washing machine, it's usage is fixing the washing machine in the transportation. Test the washing machine or washing on the EPS Base is strictly prohibited.



## Install the Insulation panel

- After opening the package, please lean the washing machine forward gently, then put the insulation panel into the socket of the Base.
- Fasten the insulation panel to the Base with a screw by a cross screwdriver.

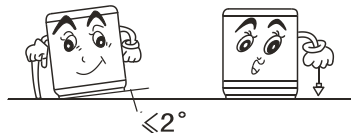


## Adjust the installation position

The largest allowable slope of the shank base of the machine is  $2^{\circ}$ . The slanting or rough ground will result in unstable running or stoppage of the machine. Please adjust it with following methods:

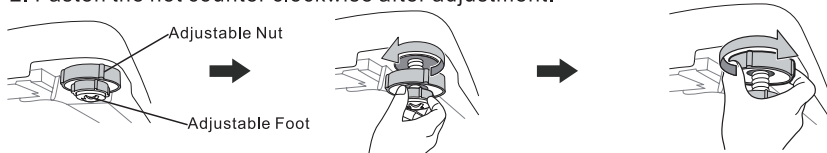
### ● Confirm it's horizontal:

Use a thread tied with plumb to check if it is horizontal.



### ● Adjust the adjustable foot

1. To twist the adjustable foot, please first lift up the side of the foot slightly. Twist the adjustable foot clockwise until the washing machine is stable.
2. Fasten the not counter clockwise after adjustment.



# Installation of the inlet hose

## Confirm the suitable faucet and water requirement

An adequate water supply must be provided with water pressure between 0.03MPa to 0.8MPa. For proper operations the water temperatures must be between 5°C and 55°C . Length of front end must be greater than 10mm. Use of a horizontal faucet with a right angle opening is recommended.

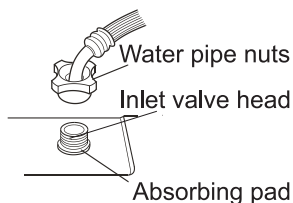


1. Attach the inlet hose to the water faucet, and the other end of the inlet hose to the washing machine.
2. Check that the connection is secure.
3. Check that the water supply hoses are not bent or tangled. Turn on water faucets to check for leaks connection.
4. Insert the other end of the drain hose into a sink, laundry tub, or a drain pipe with a diameter of 5 cm.



## Notice:

Do not remove absorbing pad and check if it falls off or be damaged or not every time washing machine is going to be used. If yes, contact Hisense service department immediately.



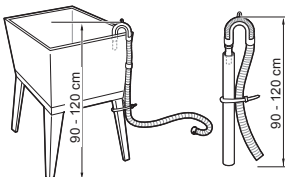


# Preparation before washing

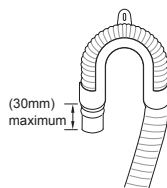
## Installing the Drain Hose

1. Connect the drain hose to the drain hose joint at the back of the washing machine.  
**Make sure to connect them firmly using the Pipe Clamp.**
2. Install the Drain Hose with the U-Bend to a standpipe or basin.  
**The drain hose must not be placed higher than 120 cm above the floor, otherwise water in the appliance may not drain or may drain slowly.**  
**The drain hose must not be placed lower than 75 cm above the floor, otherwise water in the appliance may flow away when water-filling, lead to E4 Error .**

NOTE: Securing the drain hose correctly will protect the floor from damage due to water leakage.

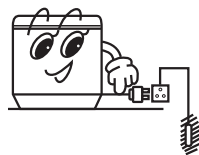


NOTE: To prevent siphoning, the drain hose should not extend more than 30mm from the end of the U-Bend .








## Preparation before washing

1. Open the water faucet.
2. Confirm that the washing machine is earthed reliably.  
Then plug the power plug into the receptacle. the earthing terminal shall not link to gas pipeline and faucet water pipeline.



## Pay attention to followings before washing

<p>Check if the laundry has special washing requirement.</p> 	<p>Clear all pockets of loose items, this may damage the machine if not removed.</p> 	<p>Tie the long strips; fasten the buttons; close zippers.</p> 	<p>The quantity of the laundry shall not be too large. Stretch and loosen the laundry before putting them in the tub.</p> 	<p>It is advisable to add laundry with buttons to a slope as the buttons could cause a rattling sound whilst being washed.</p> 
<p>a. Check if the laundry are applicable for washing.</p> <p>b. Divide the laundry that are not colorfast from other laundry.</p> <p>c. Put those laundry difficult to absorb water into water with hand.</p> <p>d. For those laundry with heavy soil, please first remove the dirt like mud or dust. For the parts with heavy soil, please apply detergent on them in advance, which can make it easier to remove the soil.</p> <p>e. For those laundry that may get lint ball and those with long fur, turn it over before putting in.</p> <p>f. Do not put those laundry polluted by chemicals into the washer directly.</p>				

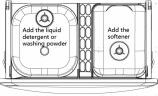
# Put in the laundries and add the detergent

## How to load the laundry and add detergent

- The capacity of washing and spinning refer to the largest weight of the standard laundry under dry condition that can be washed or spined in one cycle. Washing quantity for one cycle shall be less than the rated capacity. The largest capacity of this machine is 14kg.
- The thickness, size and type of the cloth will influence the actual washing capacity. It is feasible to put in suitable amount of laundry and the laundry can be tumbled normally in washing for one cycle.
- Please do not select high water level for laundry less than 2.0kg to avoid splashing.
- In washing the fluffy laundry like the woolen blanket, the quantity shall not exceed 2.0 kg for each cycle.
- In using water with high temperature, please pay attention to the washing temperature limit stated on the label of the laundry.

## Add the detergent

Detergent box A  
(Please put enough amount of washing powder required for one time wash to the box evenly)



- As shown on the left figure, pull out the soap box before adding the liquid detergent.
- Either the washing powder detergent or liquid detergent can be used.
- Put the washing powder detergent/liquid detergent directly into the appropriate position in the detergent box.
- The low foaming washing powder detergent/liquid detergent is recommended.
- The required quantity of washing powder detergent/liquid detergent will vary with the quality of the washing powder detergent/liquid detergent and the dirtiness of the laundry.
- When the load of laundry is little, the water level should not be too high, otherwise not only the water and washing powder/ detergent will be wasted, but water will spill out easily.
- When the liquid detergent is added, the height of the liquid detergent should not be higher than that of the cover.
- When the liquid detergent or washing powder detergent is agglomerated or viscous, it should be diluted with a small amount of water before being placed into the detergent box to avoid any residue of detergent or additives after washing.

## How to use the washing powder

- Directly dissolved in the machine (Not applicable for Fuzzy program and Delay wash):
  1. Fill in small quantity of water.
  2. Add the washing powder. Run for 30 seconds to dissolve it completely.
  3. Put in the laundry. Select suitable water level.
- The instant dissolving of the washing powder:
  1. Prepare warm water of 30℃ and a container.
  2. Add the powder into the container while stirring to fully dissolve it.
- The powder is more likely to pollute the laundries than the detergent. Therefore please use it with suitable quantity.
- It is suggested not to use high foam detergent. Use detergent for top loaders or automatic machines only
- Washing powder with poor quality or long time storage may be caked. Please clean the detergent box in time.

## Standard dosage of the detergent and water quantity

laundry quantity(kg)	Water level	Water quantity	Common powder, Add 1.3g in each 1L water
12.0-14.0	8	About 94 L	About 122.2g
10.0-12.0	7	About 83 L	About 107.9g
8.0-10.0	6	About 73 L	About 94.9g
6.0-8.0	5	About 63 L	About 81.9g
4.0-6.0	4	About 53 L	About 68.9g
2.0-4.0	3	About 43 L	About 55.9g
1.0-2.0	2	About 34 L	About 44.2g
0-1.0	1	About 24 L	About 31.5g

# Programs and Options

Follow the steps below to program the washing machine according to your needs:

## The states and meaning of lights

- The light lighting up indicates the progress of wash program selected.
- The flashing display light indicates the progress of wash.

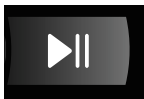


### 1. Power switch

Press the power switch to turn on the power.

After power-on, press the power switch to turn off the power.

If the “Start/Pause” button is not pressed in 10 minutes after the power is turned on, the washing machine will automatically power off .



### 2. Start/Pause

After power-on, press this button to start the washing machine.

While the washing machine is running, press this button to stop it.



### 3. Temp.

press Temp. button repeatedly to cycle through the water temperature

cold——warm——hot—— cold

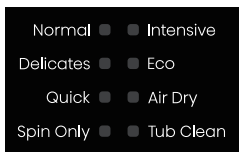
### 4. Program

Choose the appropriate washing program based on the load, texture and dirtiness of laundry.

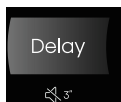
The selection sequence is as follows: Normal→Delicates →

→Quick → Spin only → Intensive →Eco→ Air Dry

→ Tub Clean

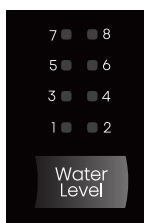


# Programs and Options



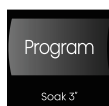
## 5. Delay

- The Delay time is within 24 hours. When the Delay is set, the digital tube displays the reserve time, and it will be canceled when the automatic process programming is performed again.
- You may disable the pre-set function by pressing any other key after enabling it.  
You can only regulate the water level by pressing the water level key after enabling the pre-set function.  
The indicators of all the selected parameters will be on after the pre-set function starts to work.
- Press Delay for 3 seconds, the wash is mute., the digital tube displays beep off. When silent function is running, pressing Delay for 3 seconds, the mute function is cancelled, the digital tube displays beep on.



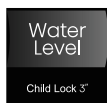
## 6. Selection of water level

- This machine has 8 water levels for selection.
- Depending on the load of laundry to be washed, press this button to select the appropriate water level.
- Water replenishing: After the program is started, press the "Water level" button to replenish water until the button is released. And the water level indicator does not change during this process.  
The water replenishing is suitable for the soak, wash and rinse processes. When the water reaches the highest level, the water replenishing is automatically stopped.
- In addition, no water replenishing is allowed during the fuzzy run.
- Under child lock state, the manual water replenishing is prohibited.



## 7. Soak

- Press Program for 3 seconds, the soak process is started.
- Soak or not is determined according to the dirtiness of laundry.
- In quick programs, the soak process cannot be started.



## 8. Child lock

- After the program is started, press the Water Level button for 3 seconds to set or cancel the child lock. After the child lock is started, all the buttons on the panel are in valid, and the child lock is automatically canceled after the program finishes.

# Programs and Options

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- Under the child lock state, if the cover is opened, the “E1” alarm will be issued, then if the cover is not covered within 5 seconds, the washing machine will automatically drain, and stop the drainage after the alarm is removed.
- After the power is turned off, the child lock is invalid.

## 9. Aqua Save

- Press Temp for 3 seconds, the aqua save is started.
- Under the aqua save state, after the last rinse, the washing machine will not drain and alarm will sound. If no processing is done within 4 hours, the washing machine will automatically enter the next step. Press the Start/Pause button to enter the next step.
- Aqua save must be closed when there is both rinsing and spinning process

## 10. Power-failure memory function

- In case of power failure during drainage or water intake, the initial time of drainage or water intake will be backed to after power-on.
- In case of power failure during presetting, soaking or washing, the latest time point memorized will be backed to after power-on.
- In case of power failure during rinsing, the initial time point of rinsing will be backed to after power-on.
- In case of power failure during spinning, the initial time point of spinning will be backed to after power-on.
- The standby, pause and warning process will not be memorized.

# Wash programs

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## Fully Automatic Program

Wash program	Wash time(min)	Rinse (times)	Spin time(min)	Purpose of Application
Normal	16	2	8	Use for normally fabric,suitable for washin dirty cotton fabric
Delicates	9	2	6	Silk and delicate clothing ,dresses skirts,shirts and blouses.
Quick	4	1	5	Use this function for slightly soiled garments.
Spin only	0	0	9	Use for spinning clothing
Intensive	18	2	9	Wash the intensively dirty or large-size fabrics.
Eco	9	1	9	Use for lightly soiled fabrics.
Air Dry	0	0	28	Shorten the time to dry
Tub Clean	16	1	7	Clean the drum of the machine which can be soiled due to residue build up.

- wash and spin time are designed in the certain program.

As shown by the light of the display:

- (Flashing light+audible alarm): indicates the operation failed due to an error.

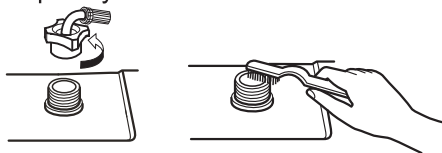
# Disposal after washing

If the cabinet is dirty, wipe it with damp soft cloth.

- Do not wash with water directly.
- Wipe with neutral detergent.
- Do not wipe with thinner, petrol, alcohol etc.

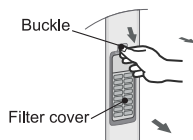


The filter is likely to be blocked by foreign materials and influences water inlet. Please clean it with brush frequently.

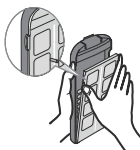


Use filter during washing to collect thread residue and wool dregs.  
Clean immediately after every use as follows:

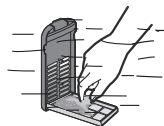
1. Press down buckles to pull out filter cover



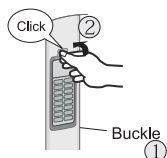
2. Take off the cover



3. Clean the cover



4. Reinstall cover



◆ The filter can be replaced once it becomes worn.

- ① Insert lower buckle on shell into filter plate.
- ② Press shell in until a "click" is heard.

Press net to protrusion portion on shell from square hole and then align buckles at left and right.

1. After washing, close the water faucet. (If needed, inlet hose can be disconnected from the tap after ensuring that the tap has been closed properly).
2. Ensure that the water is drained from the machine after every use.
3. Be sure to pull off the power plug before maintenance.
4. Hang up the power cord and drain hose.
5. Wipe off the water drops on the surface of the washing machine and inside the tub. Open the top lid for some time (about 1 hour), then close the top lid.

# Trouble shooting

Displayed error code	Issue	Solution
E1	Lid is not closed.	Make sure lid is closed properly. Open and close lid, then press "Start/Pause" to continue the process. The error code will clear once the lid has been closed properly.
UN	If balancing is not corrected after the second time, please distribute and balance load manually.	Open the lid, lay the clothes flat manually, then close the lid and press "Start/Pause" to continue the process.
E3	Washing machine takes too long to drain. Water has not drained from washer after 15 minutes.	Check that drain hose is installed correctly, not frozen, or clogged. See "Usage of the drain hose". Open and close lid, then press "Start/Pause" to continue the process.
E4	Washing machine takes too long to fill.	Check the inlet hose installation, open and close lid, also check whether the tap is open and the water pressure is not too low. Then press "Start/Pause" to continue the process.
E5	Water level sensor is broken.	Please contact Hisense service department.
E8	Reach the overflow water level.	In case of overflow alarm in the first two times, automatically drain water below the set water level so as to eliminate alarms; For the third time, it is necessary to eliminate through manual shutdown.



# **Hisense**

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