Hisense Terms & Conditions

1. These terms and conditions were last amended: on 26 August 2026.
2. This Competition/Promotion is run by HISENSE South Africa (Pty) LTD ("the Promoter").
3. This campaign will run from 23 September - 23 November 2026.
4. Hampers/Coupons are not transferable and non-exchangeable for cash.

In the case of a technical (Hisense) or washability (sunlight) problem, consumers will be provided with customer support from the Hisense and Unilever Service Teams. Coupon queries can be sent to support@berelo.com or via the 'Help' option on the Hisense Sunlight WhatsApp line.

Hisense x Sunlight Bright Beginnings promotion entry and prize mechanics

1. This campaign will run from 23 September - 23 November 2026.
2. Purchase a participating Hisense laundry appliance from one of our participating retailers and get two months' worth of Sunlight powder/liquid.
3. Redemption process: Buy a participating Hisense laundry appliance, scan the QR code displayed on the Point Of Sale In store or Whatsapp "Hisense" to +2782 073 2801, follow the prompts, send a photo of the proof of purchase and receive a sunlight detergent voucher redeemable at any Pick n Pay and Checkers, Shoprite and Dischem store nationwide. While stocks last.

Participating retailers for the Hisense x Sunlight Bright Beginnings promotion include:

- HIFI
- IC
- Bradlows
- Russels

Point of sale implementation:

HIFI Corporation
- Hi Fi Corporation Woodmead
- Hi Fi Corporation Klerksdorp
- Hi Fi Corporation Eastgate
- Hi Fi Corporation Thohoyandou
- Hi Fi Corporation Wonderpark
- Hi Fi Corporation Westrand Lifestyle Centre
- Hi Fi Corporation Centurion
- Hi Fi Corporation Oakdene
- Hi Fi Corporation Westgate
- Hi Fi Corporation Kempton park
- Hi Fi Corporation South Gate

- Hi Fi Corporation Musina
- Hi Fi Corporation Amanzimtoti
- Hi Fi Corporation Bloem
- Hi Fi Corporation Kimberley
- Hi Fi Corporation Greenacres
- Hi Fi Corporation Cresta
- Hi Fi Corporation Mabopane
- Hi Fi Corporation Trade Route
- Hi Fi Corporation Mafikeng
- Hi Fi Corporation N1 City
- Hi Fi Corporation Menlyn
- Hi Fi Corporation Middleburg
- Hi Fi Corporation Northgate
- Hi Fi Corporation Polokwane
- Hi Fi Corporation Mams Mall
- Hi Fi Corporation Empangeni
- Hi Fi Corporation Hazyview
- Hi Fi Corporation Vaal
- Hi Fi Corporation Newcastle
- Hi Fi Corporation Boksburg

Incredible stores
- Mall of the South
- Woodlands
- Greentone
- Canal Walk
- Hemingways
- Gateway
- Fourways

Bradlows

-Carletonville
-Philippi junction
-Protea glen
-Durban Phoenix
-Burgersfort Tubatse
-Pietermaritzburg I MU
-Butterworth
-Kroonstad
-Phola Park
-Cape Town Gugulethu
-Empangeni Sanlam I
-Bloemfontein Maitland
-Mafikeng main
-Mall of Tembisa
-Chatsworth
-Pretoria West Qugga
-Johannesburg Southgat

Participating products for the Hisense x Sunlight Bright beginnings promotion are and are limited to:

All Hisense Top Loader

All Hisense Front Loader

All Hisense Washer & Dryer

Participating Prizes for the Hisense x Sunlight Bright Beginnings promotion include:
Top Loader purchase: 2x 2kg Sunlight Auto powder voucher = 40 washes

Front Loader / Washer Dryer combo purchase: 2x 1.5L Sunlight Auto liquid voucher = 40 washes

NOTE - Prize selection is determined by the "promoter" - A customer/winner cannot choose their own prize.

1. Hisense South Africa reserves the full right to amend, cancel or disregard any entries at its discretion and without prior notice.
2. Each Hisense product features the standard warranty, is not transferable, non-exchangeable for cash and the competition is valid for entry from South African entrants only.
3. If you do not understand any part of these terms and conditions or have any questions about these terms and conditions or the Promotion. You can also inbox us on the HISENSE Facebook Page, or visit us at www.hisense.co.za
4. This Promotion is in no way sponsored, endorsed, administered by, or associated with Facebook.
5. HISENSE South Africa reserves the right to change the duration of the promotion, subject to these terms and conditions, if it is deemed necessary due, for instance, to circumstances beyond their control such as acts of God, changes or new interpretations of legislation, or any other unforeseen event.

WHO MAY ENTER THE PROMOTION

1. South African citizens, as well as legal foreign nationals in South Africa with a South African residential address and a valid South African authorised ID, may enter the Promotion.
2. Entrants must be 18 years or older.

WHO MAY NOT ENTER THE PROMOTION

The following persons may not take part in this Competition/Promotion.

1. HISENSE employees i.e., director(s), member(s), partner(s), employee(s), agencies(s), or consultant(s) relating to this promotion.
2. Any retailer or supplier of goods and services in connection with this Competition/ Promotion.
3. The spouse, life partner, siblings, children, or parents of any of the persons named above.

PROMOTION TERMS AND CONDITIONS

1. The HISENSE and/or partner prize, product, discount and/or experience, cannot be transferred or converted into cash.
2. All Participants in this competition release third-party companies from all liabilities and claims arising out of or in connection with this Competition/Promotion and these terms and conditions.
3. HISENSE South Africa reserves the right to request an Entrant's ID document and physical/Digital proof of purchase before handing over a Prize to confirm the Winner's identity and the product purchased.

4. Only those Entrants whose entries are verified successfully will be eligible for the Prize. Prize Winners:

   a. HISENSE South Africa (Pty) Ltd will not be responsible for additional costs relating to the usage or delivery of such purchases/prizes or upkeep of the associated purchases/prizes.

   b. The Prize is neither transferable nor redeemable for cash or other prizes. The Promoter reserves the right to substitute the Prizes with any other prize of comparable commercial value.

   c. The coupon will be awarded to the person that entered the Competition/Promotion and who is in lawful possession of a valid till slip and a valid South African ID Document. Winners will be required to identify him or herself by presenting a valid South African ID book before the Prize can be redeemed.

   d. Risk and benefit will pass to the Winner upon collection/usage of the Prize/ Hamper.

GENERAL

1. HISENSE has the right to end this Competition/Promotion at any time. If this happens, HISENSE will publish a notice on Facebook, and all Participants agree to waive (give up) any rights that they may have with regard to this Competition/Promotion and acknowledge that they will have no rights against HISENSE.
2. HISENSE reserves the right to change the terms and conditions of the Competition/

Promotion.

3. HISENSE will publish changes to these terms and conditions on https://hisense.co.za/news/ and HISENSE's Facebook page (https://www.facebook.com/HisenseSA). These terms and conditions will also be available on all participating channels/retailers/resellers websites.
4. It is each Participant's responsibility to check the websites for amendments to these terms and conditions.
5. Participants will not hold HISENSE liable for any technical errors from participating retailers, HISENSE platforms, the hosting website, Facebook.com or any other service provider.
6. The clauses in these terms and conditions are severable. This means that if any clause in these terms and conditions is found to be unlawful, it will be removed, and the remaining clauses will still apply.
7. Wherever time has been referred to in these terms and conditions, it refers to GMT +2. 8. These terms and conditions and the Promotion are governed by the law of the Republic of South Africa.
9. HISENSE accepts no liability for any further and or additional costs and/or expenses in relation to the delivery of the coupon, and the Winner indemnifies HISENSE and its channels/retailers/resellers, its Directors, employees, shareholders and agents against any claim of whatsoever nature howsoever arising.
10. Responsibility is not accepted for entries lost, damaged or delayed as a result of any network, computer or cell phone hardware or software failure of any kind. Proof of sending will not be accepted as proof of receipt.
11. The Promoter reserves the right to disqualify any claim if fraud or cheating is suspected, including without limitation, through the manipulation of code or otherwise frequently falsifying data.
12. The Promoter shall have the right to change or terminate the promotional Competition immediately and without notice, if deemed necessary in its opinion and if circumstances arise outside of their control. In the event of such change or termination, all Participants agree to waive any rights that they have in respect of this promotional Competition and acknowledge that they will have no recourse against the Promoter or its agents.
13. Participation in the Competition/Promotion constitutes acceptance of the promotional competition rules and Participants agree to abide by the rules.
14. This Promotions entry platform is administered by HISENSE South Africa (Pty) LTD ("the Promoter") through the use of WhatsApp for participants' entries. Participants acknowledge that they are providing information to the Promoter, META and META-owned subsidiaries WhatsApp, and agree to META and Whatsapp data privacy policies by entering this competition.
15. All Participants in this Competition/Promotion release HISENSE from all liabilities and claims arising out for in connection with this Competition/Promotion and these terms and conditions.
16. This Promotional Competition/Promotion is in no way sponsored, endorsed, or administered by, or associated with Telkom, MTN, Vodacom and Cell C or any other cellular or telecommunications company and the Participants acknowledge that they are

providing information to the Promoter and its agents only and not to telephone networks.

17. All Participants in this competition release Telkom, MTN, Vodacom and Cell C or any other cellular or telecommunications company from all liabilities and claims arising out of or in connection with this Competition/Promotion and these terms and conditions.
18. The Promoter reserves the right to delete any information uploaded by a Participant which the Promoter, in its absolute discretion, believes is illegal, obscene, offensive, or defamatory, or infringes the intellectual property rights of a third party, or is otherwise inappropriate for a campaign designed for mass audience entertainment.
19. Participants warrant that they have full rights to the images and stories that they upload and that the use of the said material shall not constitute a breach of any third party's copyright or other intellectual property rights.